

GlobalLogic

A Hitachi Group Company

Transforming enterprise content services with **cloud-first engineering**

A global enterprise content management provider needed to scale its engineering capacity and modernize its platform to accelerate cloud adoption while maintaining service excellence. GlobalLogic's cloud-first engineering approach enabled a seamless transition to a cloud-native architecture, optimized performance, and enhanced security.

10%

engineering capacity increase in year one

25%

application performance improvement

15%

reduction in GTM timelines



Challenge

The client needed to migrate its enterprise content services platform to a cloud-native architecture while continuing to support existing solutions.

Its global customer base relied on high availability and seamless performance, requiring a **scalable engineering team to maintain innovation without disrupting operations.**

Strengthening security and compliance, including meeting FedRAMP requirements, was critical.

The company sought a technology partner to accelerate cloud adoption, optimize performance, and improve efficiency.

Value Created

- Built an offshore engineering team to scale development capacity and **accelerate cloud transformation**
- **Transitioned legacy products** to a cloud-native architecture, improving performance and scalability
- Automated security and compliance processes to **align with FedRAMP and industry standards**

Impact

- **40% boost in operational efficiency** through cloud automation
- **20% increase in customer retention** with cloud-based subscription models
- **Strengthened security and compliance**, reducing risks and ensuring regulatory alignment
- **Expanded global technology resources**, driving long-term innovation and growth